# State of Tennessee

# IN THE CIRCUIT COURT OF HAMILTON COUNTY

VIVIAN R. GRANT,	•	<b>)</b> ·	
Plaintiff,		) NO. <u>e</u>	20C1274
JS.		)	•
CVS PHARMACY, INC.; CVS ST	ORE #5694; CVS 5694	) DIVIS	ION
rn, llc; ain2013 tn soddy i	DAISY, LLC; AND	)	یہ
TENNESSEE CVS PHARMACY,	,LLC,	) JURYI	DEMANDED E
Defendants,		)	DEMANDED LARROY LARROY CL. SCO.
	SUM	MONS	29 70
	SERVETHROUGH S		(Co. ) 養薑薑
TO: CVS PHARMACY, INC. C/O CT CORPORATION 300 MONTVUE ROAD KNOXVILLE, TN 37919			SCHEDING ST. F.
You are hereby summoned to def	fend a civil action filed aga	inst you in the Circuit	Court, Hamilton County, Tennessee.
	-		served upon you. You are directed to
file your defense with the clerk of	the court and send a copy	to the plaintiff's attor	ney at the address listed below. If you
fail to defend this action by the be	elow date, judgment by de	fault may be rendered	against you for the relief sought in the
complaint			·
WITNESSED and Issued this	$29^{4k}$ day of $D$	ecemb	W, 20
,			.1
Hamilton County Circuit Court 625 Georgia Avenue	Bv	4 8	70/KQU
Suite 500 Chattanooga, TN 37402	· · · · · · · · · · · · · · · · · · ·	1. M	,
	,	erk/Deputy Clerk	
Attorneys for Plaintiff: Derek Nels (423) 265-4	on, 736 Georgia Avenue Suite 1 4878	00 Chattanooga,TN 37402	
Plaintiff's Address: Through Plaintiff's	Attorney		
Received this da	ay of		, 20
	/S/	#	
•		Deputy Sh	eriff
	•		
		·	
ADA: If you need assistance or accommodation	ons because of a disability, please ca	II, ADA Cod	ordinator, at (423)209-7500
			Rev. 03/11

EXHIBIT

is a pageID #: 5

State of Ten County of Han			
· I,	, Clerk of the Circ	cuit Court, in and for the State and County	aforesaid, hereby certify
• .		rectcopyoftheoriginalwritofsummonsi	
		Ву	D.C.
•	;	CircuitCourtClerl	<b>C</b>
•	O)	FFICERSRETURN	•
I certifythatI	served this summons to gether v	with the complaint as follows:	
On,	,20 <u></u>	,I delivered a copy of the summon ANI complain	peothe
		<b>4</b> = (	,
Failed to serve this s	ummons within 90 days afterth	réissuancé because: REFUSED	·
	•	Sheriff Deputy Sheriff	525
		Y SIN Y LON YORK IN N. T.	KIZO
		LERK'S RETURN	
Iherebyacknowledgea	ınd accept service of the within	summons and receive copy of the same, this	day
0f		·	
	at the second of		
		Defendant	design to an Europh to the first one constitute of the second supplied and the second
<b>.</b>		,	
	·	Rv	D.C.
		By Circuit Court Clerk	D, C,

#### NOTICE to Defendant(s)

TO THE DEFENDANT(S): Tennessee law provides a ten thousand dollar (\$10,000) personal property exemption as well as a homestead exemption from execution or seizure to satisfy a judgment. The amount of the homestead exemption depends upon your age and the other factors which are listed in TCA § 26-2-301. If a judgment should be entered against you in this action and you wish to claim property as exempt, you must file a written list, under oath, of the items you wish to claim as exempt with the clerk of the court. The list may be filed at any time and may be changed by you thereafter as necessary; however, unless it is filed before the judgment becomes final, it will not be effective as to any execution or garnishment issued prior to the filing of the list. Certain items are automatically exempt by law and do not need to be listed; these include items of necessary wearing apparel (clothing) for your self and your family and trunks or other receptacles necessary to contain such apparel, family portraits, the family Bible, and school books. Should any of these items be seized you would have the right to recover them. If you do not understand your exemption right or how to exercise it, you may wish to seek the counsel of a lawyer.

VIVIAN R. GRANT,	)
Plaintiff,	No: 20C1274
VS.	) DIVISION
CVS PHARMACY, INC.; CVS STORE #5694; CVS 5694 TN, LLC; AIN2013 TN SODDY DAISY, LLC; and TENNESSEE CVS PHARMACY, LLC,	JURY DEMANDED TO THE PROPERTY OF THE PROPERTY
Defendants.	
COM	MPLAINT

Comes the Plaintiff and for her cause of action against the defendants allege as follows:

I.

The plaintiff is a citizen and resident of Hamilton County, Tennessee. The defendants are believed to be a foreign corporation duly organized under the laws of the State of Tennessee and operates a place of business located in Soddy Daisy, Hamilton Gounty, Tennessee. The exact nature of the relationship between the defendants is unknown. The acts and omissions alleged herein occurred within Soddy Daisy, Hamilton County, Tennessee, so this Court has jurisdiction over this cause.

II.

That at all times mentioned herein, the defendants owned and operated on its premise a store known as the CVS located at 9389 Dayton Pike, Soddy Daisy, TN 37379 that was open to the general public.

III.

That on or around January 5, 2020, the defendants negligently caused and permitted a pallet to remain on the floor in a place allowing for the passage of the Plaintiff as well as other patrons

of CVS. Said pallet rendered the floor dangerous for use as a passage way and created a trap for the plaintiff and other patrons.

#### IV.

At said time on the aforementioned date the Plaintiff was walking across the floor of said CVS in a careful and prudent manner, when her feet came in contact with the aforesaid pallet which was located on the floor of the store. As a result of this contact, the Plaintiff tripped, lost her balance and fell to the floor, striking her back, legs, arms and abdomen.

V.

That the defendants knew or should have known that unless vigilance was used, leaving a pallet on the floor would endanger the safety of persons walking on the floor. Said pallet had been on the floor for such a period of time preceding the fall of the plaintiff that persons of ordinary prudence in the position of defendant should have known, and in the exercise of ordinary care had a reasonable opportunity to remedy the condition, prior to the fall experienced by the plaintiff. In spite of the defendants' notice of the presence of the pallet on the floor, defendants negligently failed and omitted to remove the same within a reasonable time or to take any precaution to prevent injury to the Plaintiff. The accident and injuries herein alleged were proximately caused by the negligence of the defendants in causing and permitting the pallet to remain on said floor in failing to take reasonable precautions to prevent injury to the Plaintiff.

#### VI.

The plaintiff received injuries including but not limited to, an injury to the cervical, thoracic, and lumbar areas of her spine; a straining, stretching, and tearing of the muscles, ligaments, and tissues in and about her spine, which have resulted in an irritation of the spinal cord and the nerve roots extending from the spinal cord; as well as injuries to her knees, right shoulder

and abdomen. As a result of these injuries, the plaintiff required medical care and treatment, incurred substantial expense and was unable to pursue her normal activities.

#### VII.

The plaintiff's injuries may be permanent so that she will require future medical care and will remain unable to pursue her normal activities.

# WHEREFORE, the Plaintiff demands:

Judgment against the defendants for \$70,000.00 for compensatory damages; and a jury to try the issues when joined.

RESPECTFULLY SUBMITTED,

WARREN & GRIFFIN, PC

Derek Nelson BPR#: 033461

Attorney for Plaintiff

736 Georgia Avenue, Suite 100 Chattanooga, Tennessee 37402

# CERTIFICATE OF SERVICE

	The 1	undersigr	ied l	herel	by certi	ifie	s that a	tru	e and	d exa	ct copy	of tl	he plead	ling ha	s been
served	upon	counsel	for	all	parties	at	interest	in	this	case	through	the	United	States	Postal
Service	. Th	is <i>2</i>	29		_ day o	f _	Dec				_, 20 <u>ಒ</u>	٠.			

CVS Pharmacy, Inc. c/o CT Corporation System 300 Montvue Road Knoxville, TN 37919-5546

CVS Store #5694 c/o General Manager 9389 Dayton Pike Soddy Daisy, TN 37379

CVS 5694 TN, LLC c/o CT Corporation System 800 S. Gay Street, Suite 2021 Knoxville, TN 37929

AIN2013 TN Soddy Daisy, LLC c/o CT Corporation System 800 S. Gay Street, Suite 2021 Knoxville, TN 37929

Tennessee CVS Pharmacy, LLC c/o CT Corporation System 300 Montvue road Knoxville, TN 37919-5546

WARREN & GRIFFIN, P.C.

BY: 1) evek // . //

VIVIAN R. GRANT	)	. (							
Plaintiff,	) NO: 20C1276	+							
CVS PHARMACY, INC.; CVS STORE #5694; CVS 5694 TN, LLC; AIN2013 TN SODDY DAISY, LLC; and TENNESSEE CVS PHARMACY, LLC,	DIVISION  JURY DEMANDED  JURY DEMANDED	TOWN DEC 29 PM 3:							
Defendants.									
COST POND									

I hereby acknowledge and bind myself for the prosecution of this action and payment of all non-discretionary costs in this Court, which may at any time be adjudged against the plaintiff/petitioner in the event the plaintiff/petitioner shall not pay them. ,

Witness my had this 29 \_\_\_ day of \_

Warren and Griffin, P.C.

736 Georgia Avenue, Suite 100 Chattanooga, Tennessee 37402

(423) 265-4878

Facsimile 423-265-4810

VIVIAN R. GRANT,	)	
Plaintiff,	)	NO: 2001274
Vs.	)	NO: OCCIO II
CVS PHARMACY, INC.; CVS STORE	)	DIVISION
#5694; CVS 5694 TN, LLC; AIN2013 TN	)	
SODDY DAISY, LLC; AND TENNESSEE	)	JURY DEMANDED
CVS PHARMACY, LLC,	)	d

CERTIFICATE REGARDING DISCOVERY

The undersigned hereby certifies that the following discovery has been served upon all persons identified in the Certificate of Service attached hereto and incorporated herein by reference:

- Plaintiff's First Set of Interrogatories to Defendant; and 1.
- Plaintiff's Request for Production of Documents. 2.

WARREN & GRIFFIN, P.C.

Derek Nelson (BPR# 033461)

Attorney for the Plaintiff 736 Georgia Avenue, Suite 100

Chattanooga, TN 37402

VIVIAN R. GRANT,	)	,
Plaintiff,	)	NO: 2001274
VS.	)	
•	)	DIVISION
CVS PHARMACY, INC.; CVS STORE	)	
#5694; CVS 5694 TN, LLC; AIN2013 TN	)	JURY DEMANDED
SODDY DAISY, LLC; and TENNESSEE	)	• •
CVS PHARMACY, LLC,	)	
·	) ·	
Defendants.	)	

# PLAINTIFF'S, FIRST SET OFINTERROGATORIES PROPOUNDED TO DEFENDANT

Comes the Plaintiff, pursuant to Rule 33 of the Tennessee Rules of Civil Procedure, and propounds the following interrogatories to be answered, under oath within thirty (30) days after service thereof, by the Defendants.

In answering these interrogatories, furnish such information as is available to you, not merely such information as is of your own knowledge. This means you are to furnish information which is known by or in the possession of your employees or agents, including your attorney or any agent or investigator for you or your attorney.

These interrogatories are to be regarded as continuing and you are requested to provide, by way of supplementary answers thereto, such additional information as may hereafter be obtained by you or by any person acting on your behalf, including your attorney, which will augment or otherwise modify any answers now given to these interrogatories. Such supplementary responses are to be filed and served upon this plaintiffs attorney immediately upon receipt of such information.

mierrogatorie	es on behalf of t	the defendant a	nd their relation	onship to the	defendant.	•
ANSWER:					1	
					•	•
2. D	id you receive 1	notice of this ac	ecident from p	laintiff; and	if so, pleas	e state:
•	(a) The date	, time and plac	e you received	the notice;	and	
		r the notice wa dress of the pers			written, th	ne
ANSWER:						
	•	٠,				
	That is the name known as CVS		_	•		
ANSWER:		. (				
	That is the name ted at 9389 Day				/2020 was (	owner of the
ANSWER:						
		•	,	•		
	ere the premise					arried on sub
	on 1/5/2020? I	1 so, state the n	unio una uaan			

	(a)	His name and address;
	(b)	His job title;
	(c)	A description of his duties; and
,	(d)	His location at the time of the accident.
ANSWER:		
		re a sales clerk, or other person, on duty in the area where plaintiff was injure cident; and if so, please state for each person:
	(a)	His name and address;
	(b)	His job title;
	, (c)	A description of his duties; and
ANSWER:	(d)	His location at the time of the accident.
8. Volease state:	Vere the	ere any other employees on the premises at the time of the accident; and if so
	(a)	His name and address;
	(b)	His job title;
	(c)	A description of his duties; and

•	
9. injured?	By what means was the scene of the accident lighted at the time the plaintiff was
ANSWEI	R:
10	. If any lighting was by direct daylight, please state:
	(a) The number of windows, or doorways, from which the light came;
	(b) The size of each window, or doorway; and
	(c) The distance of each window, or doorway, from the scene of the accident.
ANSWEI	₹:
11	. If any lighting was by artificial means, please state:
	(a) The type of lights used;
	(b) The number of lights;
	(c) The wattage of each light; and
	(d) The distance of each light from the scene of the accident.
ANSWEI	

- 12. Did you, or any employee, receive any complaint, warning, or other notice, concerning a dangerous or defective condition on the premises prior to the accident; and if so, for each complaint, warning, or other notice, please state:
  - (a) The date and time it was received;
  - (b) Whether it was written, or oral, and if oral, the substance of it;
  - (c) The name, or other means of identification, and address of the person by whom it was given;
  - (d) The name, address and job title of the person who received it;
  - (e) The nature and location of the danger, or defect, to which it related; and
  - (f) Whether any action was taken as a result of it, and, if so, a description of the action, and the time at which it was taken.

#### ANSWER:

- /13. Was an inspection made prior to the accident to determine whether the area where plaintiff was injured was in a state condition for use by customers; and if so, please state:
  - (a) The frequency of such inspections;
  - (b) The date and time of the last inspection prior to the accident;
  - (c) The name, address and job title of the person who made the last inspection;
  - (d) A description of, or the substance of, the findings that were made of the last inspection; and
  - (e) Whether any instructions were given as a result of the last inspection to remove, clean or alter anything in the area of the accident, and, if so, a description of the instructions, and the name of each person to whom such instructions were given.

# ANSWER:

area where th	ne accident occurred?	
ANSWER:		
		•
	,	
	Was there any guardrail, barrier, or other safety device, in the all if so, please state:	irea where the acc
	(a) A description of it;	
•	(b) Its location;	
	(c) Its purpose; and	
	(e) Whether it was in use at the time of the accident, and, if not, the reason it was not in use.	·
ANSWER:	· .	
	· · · · · · · · · · · · · · · · · · ·	٠
	What is the name, address and job title of the person in charge o es at the time of the accident?	f the janitorial serv
ANSWER:		·
•		
	Has any other accident occurred on your premises in the same e accident in which plaintiff was injured; and if so, please stat	
	(a) The date and time it occurred;	

- (c) The name, or other means of identification, and address of the person to whom it occurred;
  (d) The location in which it occurred;
  (e) Whether any safety precaution was taken as a result of it, and if so, a description of such safety precaution; and
  (f) We swit filed as a result of env or all of these other incidents; and if so, where
- (f) Was suit filed as a result of any or all of these other incidents; and if so, please state the style of each case, the docket number and the court where each case was filed.

# ANSWER:

18. Was an investigation made by you, or on your behalf, as a result of the accident? If made by another, please state their contact information.

#### ANSWER:

19. Did you, or any employee, make a report of the accident; and if so, please state the name of the person making the report.

#### ANSWER:

20. Do you contend that plaintiff was not authorized to be on that part of the premises where the accident occurred?

# ANSWER:

21. Do you have, or know of the existence of, any photographs, or diagrams relating to any matter concerning the accident?

ANSWER:

22. Did any person witness the accident? Please state the name, address, telephone number and employer of all witnesses that you know who witnesses this accident or who may have knowledge of any pertinent knowledge concerning this accident.

ANSWER:

RESPECTFULLY SUBMITTED,

WARREN & GRIFFIN, PC

Derek Nelson, BPR#: 033461

Attorney for Plaintiff

736 Georgia Avenue - Suite 100 Chattanooga, Tennessee 37402

# · CERTIFICATE OF SERVICE

	The	undersi	igned h	iereby certi	fies th	at a true	and ex	act co	ору о	f the f	oregoir	ng plead	ing	has
been	served	l on all j	parties	at interest i	n this	cause the	rough t	the Ui	nited	States	Postal	Service	on	this
the $\_$	29	da	y of	Dec		1					, 20 <u>2</u> 0	<u>.</u> .		

CVS Pharmacy, Inc. c/o CT Corporation System 300 Montvue Road Knoxville, TN 37919-5546

CVS Store #5694 c/o General Manager 9389 Dayton Pike Soddy Daisy, TN 37379

CVS 5694 TN, LLC c/o CT Corporation System 800 S. Gay Street, Suite 2021 Knoxville, TN 37929

AIN2013 TN Soddy Daisy, LLC c/o CT Corporation System 800 S. Gay Street, Suite 2021 Knoxville, TN 37929

Tennessee CVS Pharmacy, LLC c/o CT Corporation System 300 Montvue road Knoxville, TN 37919-5546

BY: Derck M. Melon
Derck Nelson

STATE OF TENNESSEE:		
COUNTY OF HAMILTON:		,
oath that the statements contained in the foregoin knowledge, information and belief.	, being duly sworn accord g interrogatories are true to	
	Representative of CVS	
Sworn to and subscribed before me this	day of	, 20
NOTARY PUBLIC  My Commission Expires:	-	

VIVIAN R. GRANT,	)	
Plaintiff,	)	NO: 2001274
vs.	)	
	)	DIVISION
CVS PHARMACY, INC.; CVS STORE	)	
#5694; CVS 5694 TN, LLC; AIN2013 TN	)	JURY DEMANDED
SODDY DAISY, LLC; and TENNESSEE	)	
CVS PHARMACY, LLC,	)	
• • • •	)	
Defendants.	j	

# REQUEST FOR PRODUCTION

Comes the Plaintiff by and through her attorneys and directs this Request to Produce, pursuant to Rule 34.01 of the *Tennessee Rules of Civil Procedure* to Defendants. The items requested below shall be produced for inspection and/or photocopying at the offices of WARREN & GRIFFIN, PC 736 Georgia Avenue - Suite 100, Chattanooga, Tennessee 37402. In lieu thereof, the defendant's attorney is permitted, under this Request/to send by U.S. mail or hand delivery copies of the items requested. The items requested to be produced within the forty-five (45) day period allowed by the Tennessee Rules of Civil Procedure are as follows:

In answering these requests, furnish such information as is available to you, not merely such information as is of your own knowledge. This means you are to furnish information which is known by or in the possession of your employees or agents, including your attorney or any agent or investigator for you or your attorney.

These requests are to be regarded as continuing and you are requested to provide, by way of supplementary answers thereto, such additional information as may hereafter be obtained by you or by any person acting on your behalf, including your attorney, which will augment or

otherwise modify any answers now given to these requests. Such supplementary responses are to be filled and served upon this plaintiff's attorney immediately upon receipt of such information.

1. Any statement or memorandum of any statement made by the plaintiff to the defendant or to the defendant's agents, representatives or attorneys, whether said statement was oral, written, or recorded.

#### ANSWER:

2. Any photograph, video tape, drawing, rendering or other visual / audio recording made of the scene of the incident prior to or subsequent to the incident.

#### ANSWER:

3. Please produce any written procedures the defendant follows to inspect, repair, clean, sweep, wash, wax, etc., of the store.

# ANSWER:

4. Please produce any drawings, diagrams, maps or other similar documents which depict the store layout, shelving, counters, or other physical items that appear on the floor.

# ANSWER:

5. Please produce any discoverable documents upon which you rely or consulted in responding to plaintiff's interrogatories.

#### ANSWER:

6. Produce any and all surveillance materials including video tapes, photographs, film, tape recordings or other audio and/or visual materials which depict the plaintiff, the plaintiff's residence, or any other place where she may be found.
ANSWER:
7. Produce a copy of any medical records or bills you may have in your possession which relate to treatment received by the Plaintiff, whether related to the subject accident or any other treatment.
ANSWER:
8. Produce copies of any correspondence made between the defendants and the Plaintiff.
ANSWER:
9. Produce copies of any notes which any adjuster, investigator or other such person made regarding any conversation with the plaintiff.
ANSWER:
10. Produce copies of any incident reports of other accidents which occurred for the three years preceding Plaintiffs accident or any subsequent accidents.
ANSWER:

11. If you believe any document requested in this request for production of documents is not discoverable, please identify the document, provide the identity of the custodian, the location of the document and the reason it is not discoverable.

ANSWER:

RESPECTFULLY SUBMITTED,

WARREN & GRIFFIN, PC

Derek Nelson BPR#: 033461

Attorney for Plaintiff

736 Georgia Avenue - Suite 100

Chattanooga, Tennessee 37402

# CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and exact copy of the pleading has been served upon counsel for all parties at interest in this case through the United States Postal Service.

This the 29 day of Dec , 2020

CVS Pharmacy, Inc. c/o CT Corporation System 300 Montvue Road Knoxville, TN 37919-5546

CVS Store #5694 c/o General Manager 9389 Dayton Pike Soddy Daisy, TN 37379

CVS 5694 TN, LLC c/o CT Corporation System 800 S. Gay Street, Suite 2021 Knoxville, TN 37929

AIN2013 TN Soddy Daisy, LLC c/o CT Corporation System 800 S. Gay Street, Suite 2021 Knoxville, TN 37929

Tennessee CVS Pharmacy, LLC c/o CT Corporation System 300 Montvue road Knoxville, TN 37919-5546

Perel Nelson